

HACKETTSTOWN REGIONAL MEDICAL CENTER

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Issue Date: March 1, 1990 Revised Date: August 27, 2010

TITLE: DELIVERY OF CARE METHODOLOGY FOR 3South

I. <u>DESCRIPTION</u>

- A. The method of delivering patient care on 3South can be described as modified primary nursing designed to achieve the following patient outcomes:
 - 1. Multidisciplinary care plans are developed for each patient.
 - 2. Each patient has an up-to-date, personalized care plan, which is correlated with the medical plan of care and includes:
 - a. An admission assessment made by a registered nurse and appropriate action taken based on that assessment.
 - b. A discharge plan started within 24 hours of admission.
 - c. Patient education documented in the medical record on a timely basis.
 - 3. The patient care plan is retrievable, and the effectiveness of nursing care is documented in the electronic record.
 - 4. Physicians are provided with ongoing nursing assessment data, verbally and in writing, to evaluate the medical plan of care.
 - 5. Registered nurses/vocational clinicians work within their job performance standards.
 - 6. Nursing staff will collaborate with the patient's significant other, physician, and other allied health care professionals as appropriate. (On orthopedic patients that require rehabilitation collaboration will include social service, physical therapy and occupational therapy if appropriate).
- B. RN's serve as coordinators of patient care for a group of patients. They are responsible to give direction as well as clinical support to LPN's and or N/A assigned to their respective teams. In addition, they perform therapy work as assigned. This may include medication administration, venipuncture, and complex dressing changes.
- C. Specific work of team members are as follows:

Charge NURSE

- Makes out shift assignments.
- 2. Assists Admitting or Administrative Coordinator with bed assignments.
- 3. Assigns narcotic count.
- Checks emergency equipment.
- 5. Troubleshoots critical situations with the unit coordinator.
- 6. Refers MD's and ancillary services who require assistance to the appropriate RN.
- 7. Takes an assignment as needed.

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<u>LPN</u>

- 1. Performs patient care as assigned by the charge Nurse.
- 2. Administers medications for patients as assigned.
- 3. Completes Section I and II of Data Base.
- 4. Participates in updating the patient plan of care.
- 5. Discusses patient problems with Unit Coordinator/charge Nurse.

NURSING ASSISTANT

- 1. Delivers patient care as assigned by Unit Coordinator/Resource Nurse.
- 2. Communicates the patient's response to care or change in condition to the Unit Coordinator/Resource Nurse.
- 3. Assists with patient admissions, transfers and discharges.
- 4. Performs tasks for her team such as TPR's, weights.
- 5. Assists with hygiene and ADL's of patients as assigned.

II. ASSIGNMENTS

- A. Assignments are made by charge Nurse before shift report.
- B. Charge Nurse assigns duties of team members as appropriate
- C. Nurses will be assigned to patients on the basis of:
 - patients needs,
 - -competency of staff
 - availability of staff,
 - staff learning needs,
 - continuity of patient care,
 - care planning assignments
 - infection control measures.
- D. Assignments may be changed during or after report if necessary by the charge Nurse.
- E. The care of all patients will be planned, directed and evaluated by an RN, even though the care itself may be given by an LPN or N/A.
- F. An RN will also be assigned to patients cared for by private duty or student nurses.
- III. A. Reports will be verbal at the end shift with walking rounds. Data will be structured around change of shift protocol.
 - B. Walking rounds, are made at least every hour by the team members to verify their patients conditions and the status of IV's, drains, restraints and other equipment.